

April 2011

Dear Customer

Shinagawa Corporation

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## Notice of discontinuance of lead seal on gas meters

We have previously used lead seals on our gas meters, as proof of inspection at our laboratory. However, having considered the impact on the environment, we have decided to discontinue the use of lead seals from 1<sup>st</sup> April.

We will implement this policy for new products starting from April.

For product repairs, we will take off the seal before disassembly, and confirm with the customer whether it should be reapplied or not.

For product calibration, we will generally not take the seal off.

If the gas meter does not have a lead seal when we receive it, we will not put one on.

We hope that you understand the reasons for this change.

We are continually striving to improve and give our best effort in order to meet your needs.

Please do not hesitate to contact us.

Sincerely yours,

